Date: 05/25/2013

Dear Massiel I. Cortes,

You were unsuccessful in passing the competency exam for (Child Care Facility Rules and Regulations (FACR)) on (05/25/2013). Successful completion of this exam is required towards compliance of the Department of Children and Families child care training requirement.

Below is a list of modules within the (Child Care Facility Rules and Regulations (FACR)) training course that represent exam questions from those modules that contributed to your final score. These are the modules that we encourage you to review more thoroughly in your course notes and the information available in the department's Participant Guide for (Child Care Facility Rules and Regulations (FACR)) in the event that you re-take this exam.

- -- Module 1: Introduction and Overview
- -- Module 2: The Florida Statutes

-- Module 4 (October 2013 Guide)/Module 3 (June 2014 Guide): The Florida Administrative Code

If you attempted this exam following the completion of a department-approved instructor-led training course or online course at **www.myflorida.com/childcare**, you may re-take the exam as many times as necessary to achieve a passing score. However, there is a fee each time you take an exam.

If you attempted this exam and did not complete a department-approved instructor led or online course at www.myflorida.com/childcare for (Child Care Facility Rules and Regulations (FACR)), you are required to complete the (Child Care Facility Rules and Regulations (FACR)) course. An instructor-led course for (Child Care Facility Rules and Regulations (FACR)) is offered by a local Child Care Training Coordinating Agency (TCA) contracted with the department. A listing of Child Care Training Coordinating Agencies (TCA) is available at www.myflorida.com/childcare. Once you complete the course, you may re-take the exam as many times as necessary to achieve a passing score.

For clarification on this status letter and for all questions related to child care training in Florida, please visit **www.myflorida.com/childcare** or call the Child Care Training Information Center toll-free at 1 888 352-2842. The Child Care Training Information Center is available Monday through Friday 8 am to 5 pm Eastern Standard Time.